



# GREATER VALLEY HEALTH CENTER

## PATIENT RIGHTS

The Greater Valley Health Center believes your rights and responsibilities are an important part of providing quality health care. We consider you a partner in your health care. When you are well informed, participate in treatment decisions, and communicate openly with your doctor and other health professionals, you help make your care as effective as possible.

### **Your Rights as a Patient of the Greater Valley Health Center**

You have the right to receive appropriate care, regardless of race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, veteran status, and ability to pay.

You have the right to considerate and respectful care.

You have the right to participate in the development and implementation of your plan of care. You, or your representative, have the right to make informed decisions regarding your care. This includes being informed of your health status, being involved in care planning and treatment, and being able to request or refuse treatment.

You have the right to personal privacy to the extent practical while receiving your treatment or care.

You have the right to receive care in a safe setting.

You have the right to be free from all forms of abuse or harassment while you are in our care.

You have the right to the confidentiality of your medical records.

You have the right to access information contained in your clinical records within a reasonable timeframe.

You have the right to request a consultation with another health care provider, but you may be responsible for payment for this service.

You have the right to be informed about the Greater Valley Health Center mechanism for the initiation, review, and resolution of your concerns and/or complaints.